

Capgemini Business Process Outsourcing is the first and the biggest outsourcing center in Poland providing services in 28 different languages in the areas of: finance, accounting, banking, procurement, customer care and marketing services. BPO employs over 2200 specialists in its offices located in Krakow and Katowice.

Currently, to our **Business Process Outsourcing Center in Kraków** we are looking for candidates for the position of:

Junior Customer Service Specialist Insurance Related French or Flemish Speaker

Job Description:

- Effective communication with clients and colleagues in respective countries
- Service delivery
- Query resolution
- Policy administration

Candidate's profile:

- University or college degree, or during studies
- Fluent French or Flemish
- Communicative English
- Customer Service experience would be an advantage
- Ability to bring an answer quickly and efficiently
- Ability to explain argument and convince
- Ability to organize own work
- Experience in Insurance activity would be an asset
- Experience in mapping and writing procedures would be an asset

What do we offer to the candidates:

- Interesting and stable job in international team
- Competitive salary with attractive benefit package
- Intensive training package (Induction and development trainings program)
 - Free private medical care
 - Multisport card – unlimited access to over 2 660 sports facilities (fitness clubs, swimming pools, etc.) throughout the country
 - Tickets to cinemas and theatres
 - Additional life insurance
- Live contact with foreign languages
- Opportunity of personal development in a multinational environment
- Friendly working atmosphere

Interested candidates are invited to apply online <http://capgeminipl.easycruit.com/> or send CV to RecruitmentBPO.pl@capgemini.com

We protect your privacy. We kindly inform you that we contact only chosen candidates. In your application please include the following statement: "I hereby authorize you to process my personal data included in my job application for the needs of the recruitment process (in accordance with the Personnel Protection Act 29.08.1997 no 133 position 883)".